Roll No.

97604

B.C.A 1st Semester (Old) Examination–December, 2012

Business Practice

Paper BCA-104

Time : 3 hours

Max. Marks: 75

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard will be entertained after the examination.

Note : Attempt any **five** questions. All questions carry equal marks.

- **1.** What is planning ? What is its importance ? Also point out its important characteristics.
- **2.** Define control as function of management. Explain in brief on the various tools and techniques used for the purpose.

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[Turn Over

- **3.** What do you mean by computer-based employees information system (CBEIS) ? What are its important elements ? Give some example of CBEIS and illustrate its important features.
- **4.** Differentiate between formal and informal groups. How informal groups are formed in an organization ?
- **5.** What do you mean by H.R. Planning ? Discuss the steps needed for effective planning.
- 6. Differentiate between training and development. Also explain the various methods used for development of employees.

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- **7.** What do you understand by Annuity analysis and Compounding analysis ? Illustrate through suitable examples.
- 8. Explain the following :
 - (a) Production Scheduling
 - (b) EOQ
 - (c) PERT.