

Total No. of Questions: 09

B.Tech. (CSE / IT) (O.E. 2011 Onwards) (Sem. – 6)

HUMAN RESOURCE MANAGEMENT

M Code: 71556

Subject Code: HU-251

Paper ID: [A2644]

Time: 3 Hrs.

Max. Marks: 60

INSTRUCTIONS TO CANDIDATES:

1. **SECTION-A is COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt any **TWO** questions.

SECTION A

1. Write Short notes on:

- a) Affirmative action
- b) HR Audit
- c) Exit Interview
- d) Mentoring
- e) Job Evaluation
- f) Performance Appraisal
- g) Factors affecting motivation
- h) Quality of Work
- i) Employees Grievances
- j) Social Security

SECTION B

2. Explain the evolution of Human Resource Management. Add examples also.
3. Discuss various on-the-job and off-the-job training methods. Give examples, if any.
4. What are the barriers to performance evaluation? Explain it with suitable examples.
5. Write short notes on '*Psychological tests and interviewing*' with apt examples.
6. Illustrate concept of '*Fringe and Retirement Terminal Benefits*' using real life examples and address concerned issues involved in administration of welfare.

SECTION C

7. Discuss the requirements for human resource planning at global, national, industrial and sectoral levels. Justify your solutions with relevant examples.
8. What do you mean by 'Role of Trade Unions in maintaining cordial Industrial relations'? Explain each factors w.r.t. best practices adopted in this integration sector of HRM.
9. Explain future challenges for HRM. Support all facts and figures used in argument with company and people point of view examples.