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**Total No. of Pages: 02**  
**Total No. of Questions: 09**

**B. Tech.(CSE, IT) (Sem. – 6<sup>th</sup>)**  
**HUMAN RESOURCE MANAGEMENT**

**Subject Code: HU- 251**

**Paper ID: [A2644]**

**Time: 3 Hrs.**

**Max. Marks: 60**

**Instruction to Candidates:**

- 1) **Section - A is Compulsory consisting of TEN questions carrying two marks each.**
- 2) **Section - B contains FIVE questions carrying five marks each and students have to attempt any four questions.**
- 3) **Section - C contains THREE questions carrying ten marks each and students have to attempt any two questions.**

**Section –A**

**(10x2=20)**

- 1). Write briefly
  - a) Differentiate between Human Resource Management and Personal Management,
  - b) What are promotion criteria?
  - c) "Motivation is the key to management in action". Justify the statement,
  - d) Why 'Collective Bargaining' is not so successful in India?
  - e) Mention the objective of the Minimum wages act.
  - f) Name various fringe and retirement terminal benefits.
  - g) Define Bonus and incentives.
  - h) What is the scope of social security measures?
  - i) Differentiate between 'Job Description' and 'Job Specification'.
  - j) Differentiate between human relations and industrial relations.

**Section –B**

**(4x5=20)**

- 2). Explain the role of trade unions in maintaining cordial relations.
- 3). What is achieved by Workmen's Gratuity Act 1972? Analyze some pitfalls of the Act.
- 4). Define HRM. Outline its objectives and the functional responsibilities of a HR Manager.
- 5). Explain Behaviourally Anchored Rating Scales (BARS) method of performance appraisal

- 6.) Discuss the different methods of Recruitment. What are the sources available for recruitment in an organization?

**Section –C**

**(2x10=20)**

- 7). (a) Describe the kinds of employee's grievances and its redressal mechanism.  
(b) Explain the factors relevant for good Human Relation policy in Industry.
- 8). Bring out clearly the Nature, scope and importance of Industrial Relation. What are the causes and effects of Industrial disputes?
- 9). Explain various provisions of the Contract Labour (Regulations and Abolition) Act, 1970.

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