

Roll No _____

MAY 2014

Human Resource Management

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SUBJECT CODE :HU - 251

PAPER ID A-2644

time : 3 hours

Maximum marks : 60

Instruction to the candidates:

1. Section -A is compulsory consisting of ten questions carrying Two marks each.
2. Section -B contains Five questions carrying Five marks each.
3. Section -C contains Three questions carrying Ten marks each.

Section-A

Q1. (10 x 2 =20)

- a) What is the scope of human resource management?
- b) Should promotion be seniority based?
- c) What is induction?
- d) What is collective bargaining?
- e) For what purposes job desertion is used?
- f) What is communication?
- g) Define wage.
- h) What is Gratuity?
- i) Why trade unions are important?
- j) What is social security?

Section-B

- Q2. What are the functions of human resource management?
- Q3. Explain the fundamental assumptions of human relations approach.
- Q4. What are the factors affecting motivation ?
- Q5. Write the pre-requisites of a good incentive plan.
- Q6. What can be the chief causes of industrial accidents?

Section -C

- Q7. Explain various types of psychological tests used in selection of employees.
- Q8. Discuss any two modern methods of performance appraisal.
- Q9. What do you mean by industrial relation ? Discuss the role of various participants in industrial relation.

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