Roll No. ☐☐☐☐☐☐☐☐☐☐☐☐☐   **Total No. of Pages : 02**

Total No. of Questions : 09

B.Tech.(CSE/IT) (O.E. 2011 Onwards)   (Sem.–6)
HUMAN RESOURCE MANAGEMENT
Subject Code : HU-251
Paper ID : [A2644]

Time : 3 Hrs.   **Max. Marks : 60**

INSTRUCTION TO CANDIDATES :
 1. **SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
 2. **SECTION-B contains FIVE questions carrying FIVE marks each and students has to attempt any FOUR questions.**
 3. **SECTION-C contains THREE questions carrying TEN marks each and students has to attempt any TWO questions.**

SECTION-A

1. **Write briefly :**

    a) Define planning.

    b) What is labour turnover?

    c) What is promotion merit?

    d) Define employee grievances.

    e) Why training is important?

    f) Define career.

    g) What is training?

    h) Define interview.

    i) What is the importance of collective bargaining?

    j) What is a trade union?

SECTION-B

2   What is career planning and development?

3   Discuss various concepts of wage administration.

4   What is difference between human relations and industrial relations?

5   Explain the process of human resource planning.

6   State the factors required for good human resource policy in industry.

SECTION-C

7   Explain the difference between training and development, what is difference between promotion merit *vs.* seniority performance appraisal.

8   Discuss the nature, scope and importance of human resource management in industry.

9   Define motivation concept. How effective motivation theory helps in improving quality of work life? Explain with the help of example.