



## UNIT-II

9. Discuss various types of psychological tests.
10. Explain the methods of measuring attitude

## UNIT-III

11. Discuss the implications of Hawthorne studies.
12. Explain the factors affecting employee morale.

## UNIT-IV

13. What are the characteristics of workplace? What is the significance of those characteristics?
14. Discuss the strategies to prevent boredom and monotony at work place.

## SECTION- C

### 15. Case Study :

Pramod Kumar is an excellent performer. He is asked to head a poorly performing business unit. In his first few interactions with the employees, he forms an impression that they are worthless fellows, and that the business unit had to be closed down very soon. But in one last effort he exhorts the employees to pull the company out of the trouble. He tells them they are better than what they think about themselves, and that he expects them to turn the business around. He talks highly of their abilities when they are around, but shoots down their proposals without offering any explanations, and micromanages them.

### *Questions :*

1. Identify the problems in the case given above.
2. Will employees deliver in the above case? Give reasons for your answer.